

TERMS INITIAL _____

TERMS: COMMERCIAL ACCOUNTS ARE AVAILABLE WITH APPROVED CREDIT. ALL COMMERCIAL ACCOUNT FURNITURE PURCHASES ARE NET 10 DAYS FROM INVOICE DATE. MONTHLY COMMERCIAL ACCOUNTS FOR OFFICE SUPPLIES ARE NET 30 DAYS FROM INVOICE DATE.

ALL OTHER SALES ARE CONSIDERED DUE AND PAYABLE AT TIME OF PURCHASE.

WE ACCEPT CASH, CHECK, MASTERCARD, VISA, AMERICAN EXPRESS, AND DISCOVER

ALL INVOICES ARE CONSIDERED TAXABLE UNLESS A CERTIFICATE OF EXEMPTION IS COMPLETED AND ON FILE IN OUR OFFICE.

RETURN AUTHORIZATIONS: IN ORDER TO RECEIVE FULL CREDIT A RETURN AUTHORIZATION MUST BE REQUESTED WITHIN 20 DAYS OF THE INVOICE DATE. MERCHANDISE MUST BE IN ORIGINAL PACKAGING AND IN SALEABLE CONDITION. SOME ITEMS ARE NON-RETURNABLE, INCLUDING SPECIAL ORDERS, CUSTOM MADE ITEMS, FOOD ITEMS, AND DATED ITEMS. CONTACT CUSTOMER SERVICE FOR DETAILS.*

DAMAGES OR DISCREPANCIES: MUST BE REPORTED WITH 48 HOURS OF RECEIVING MERCHANDISE. *

DEFECTIVE MERCHANDISE: WE WILL REPLACE DEFECTIVE ITEMS AT NO CHARGE IF REPORTED WITHIN 48 HOURS AND IN ORIGINAL PACKAGING. AFTER 48 HOURS THE MANUFACTURER MUST AUTHORIZE WARRANTY REPLACEMENTS. WE CAN ASSIST YOU IN PROVIDING MANUFACTURER PHONE NUMBERS AND/OR WEBSITE INFORMATION.*

ELECTRONIC EQUIPMENT: RETURN AUTHORIZATION FOR ELECTRONIC EQUIPMENT MUST BE REQUESTED WITHIN 48 HOURS. IN ORDER TO RECEIVE FULL CREDIT FOR RETURN OF ELECTRONIC EQUIPMENT, MERCHANDISE MUST BE UNUSED AND IN ORIGINAL PACKAGING, THIS INCLUDES ALL MANUALS AND ACCESSORIES.

*ANY FURNITURE ISSUES MUST BE ADDRESSED WITH MANAGEMENT, AND WILL BE HANDLED ACCORDINGLY.

OUR GOAL IS TO MAKE SURE ALL YOUR TRANSACTIONS WITH WILTON'S OFFICEWORKS ARE HANDLED IN A TIMELY AND EFFICIENT MANNER.

